OIPE JC16
JAN 0 9 2003
PATENT & TRADEMARK OFFICE

#7

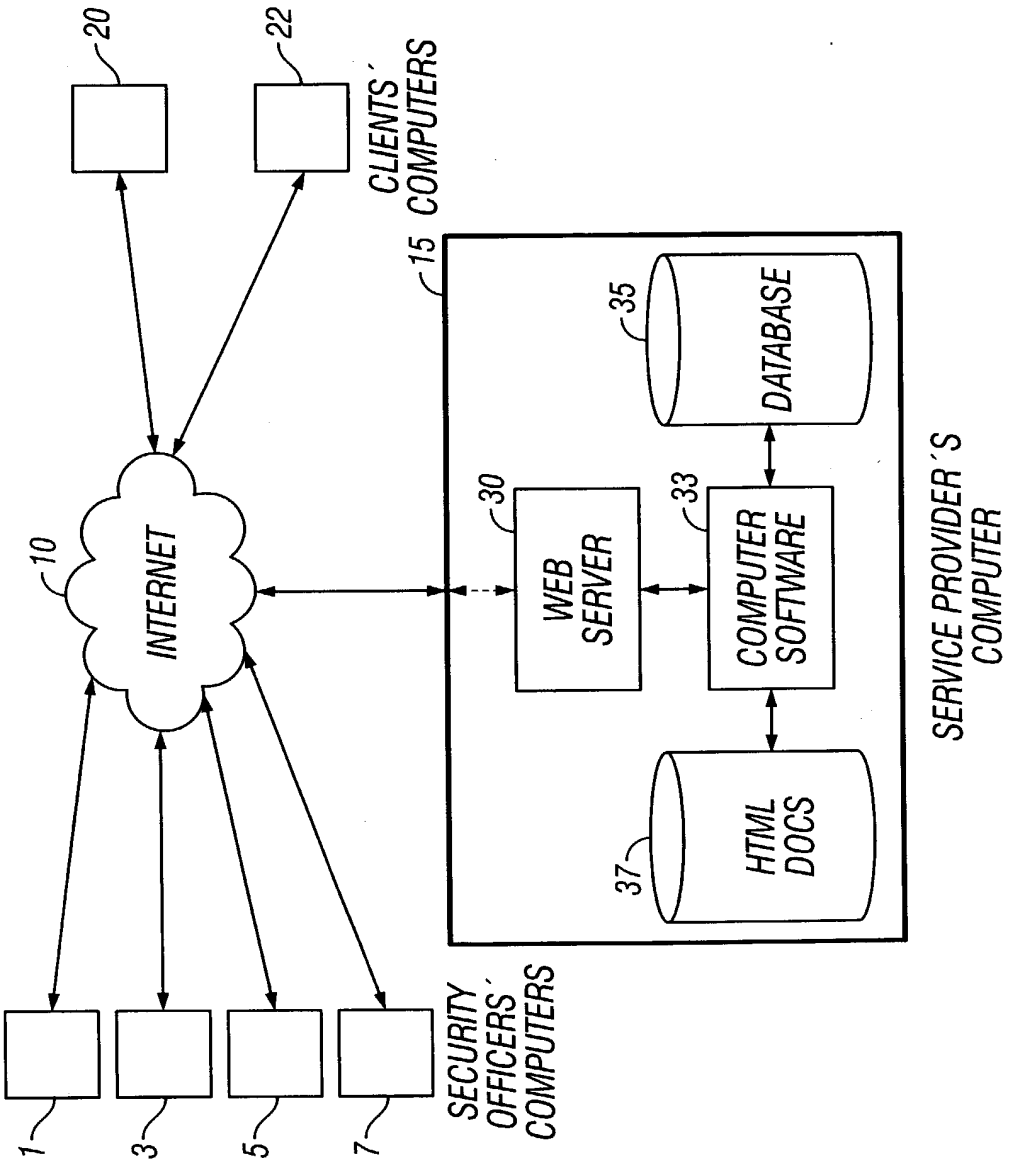
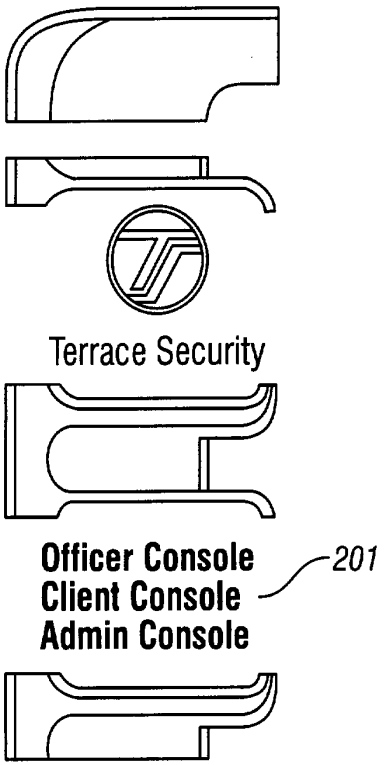


FIG. 1

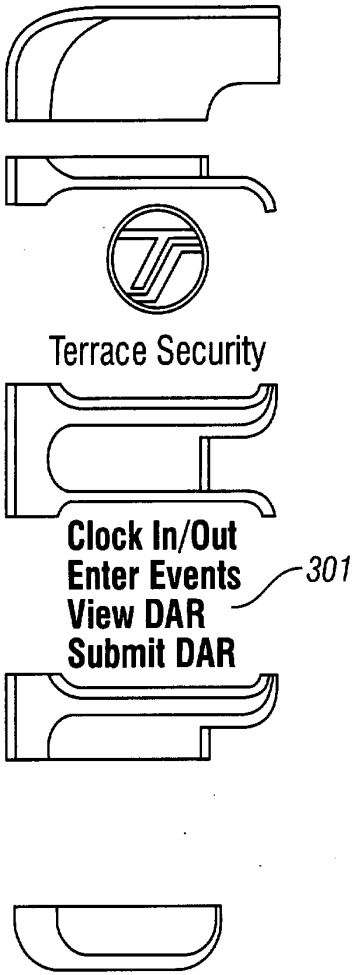
PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE



Terrace Security Corporation
Online Applications Management Console

FIG. 2

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE



Terrace Security Corporation

Officer Console

Please enter your badge number and password to continue:

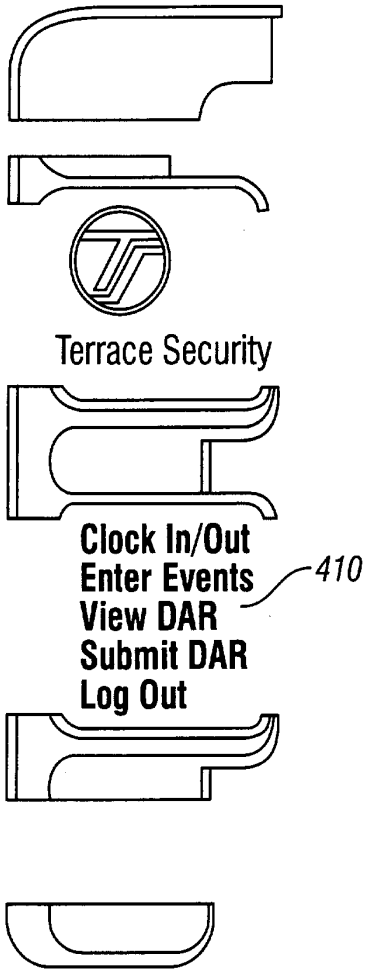
Badge Number [ ] 305

Password [ ] 310

Continue 315

FIG. 3

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE
JC13



Terrace Security Corporation

Officer Console

Logged In: Neely, Bernard

Clock In/Out

Property 420 Time In

Terrace @ Willowbrook

Shift Code 425 Radio Number 430

Comments 435

440

Clock In

FIG. 4

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE
JC12

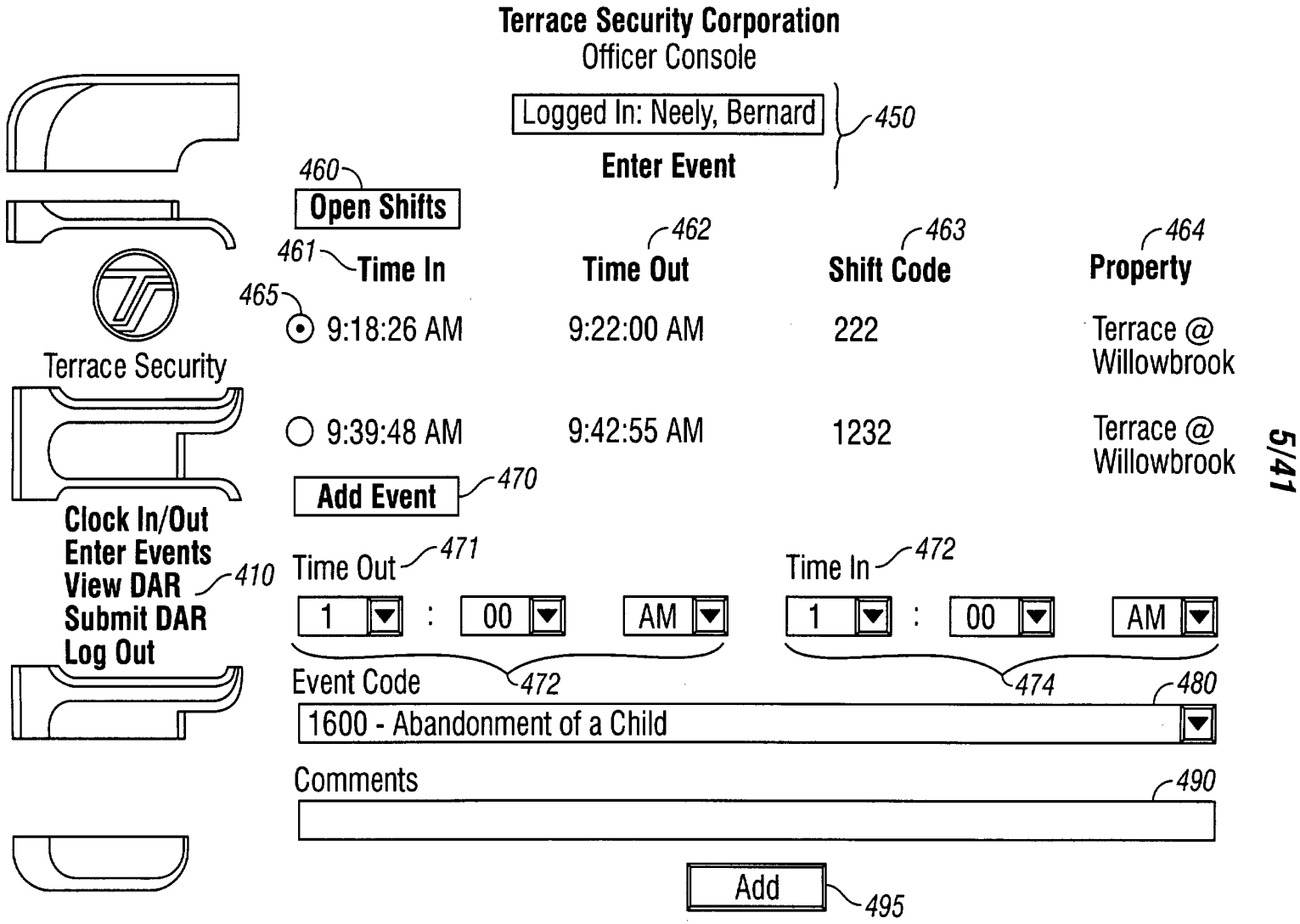


FIG. 4A

OIPE JC
JAN 09 2003
PATENT & TRADEMARK OFFICE

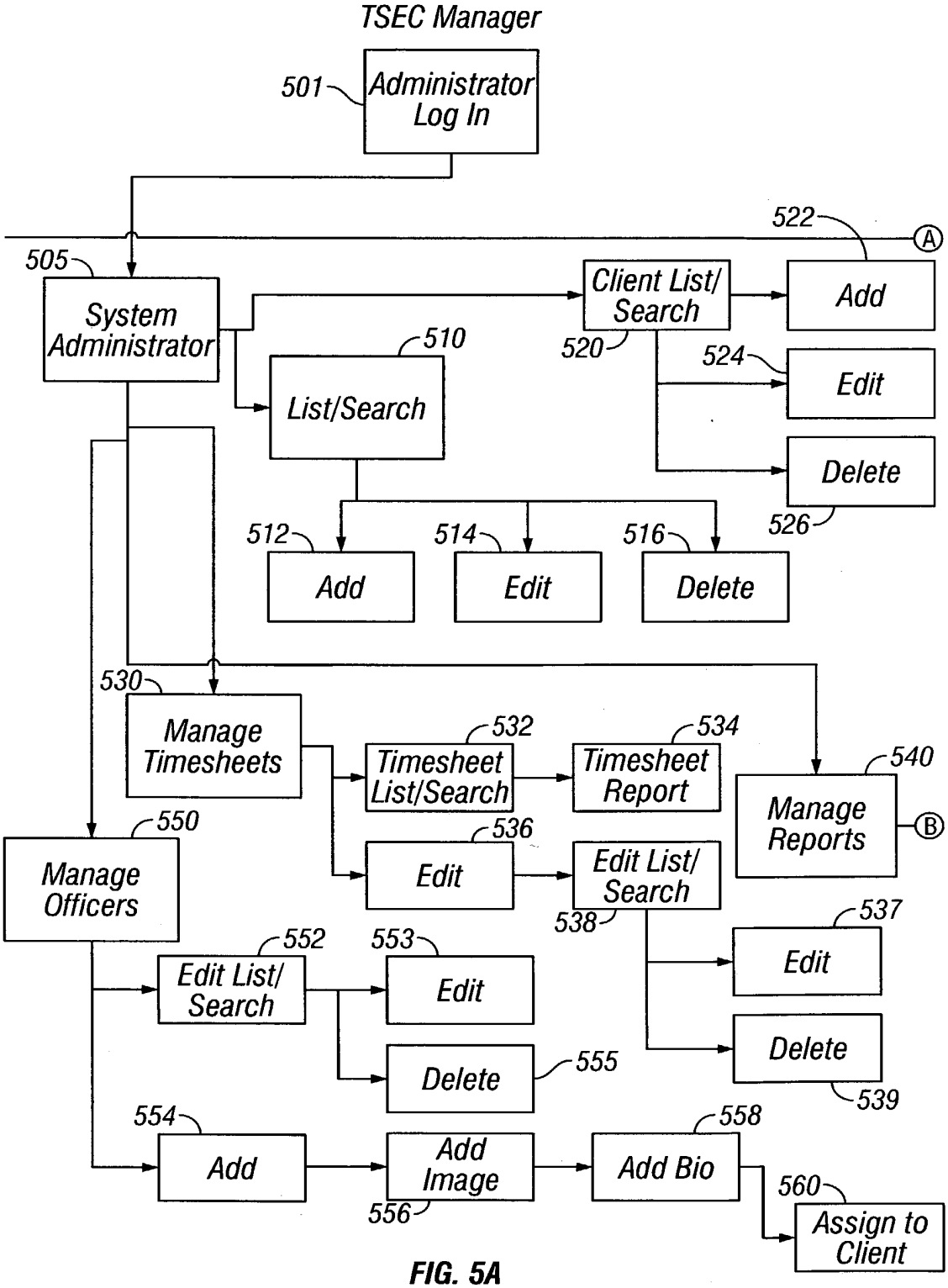


FIG. 5A

OIPE JC100
JAN 0 9 2003
PATENT & TRADEMARK OFFICE

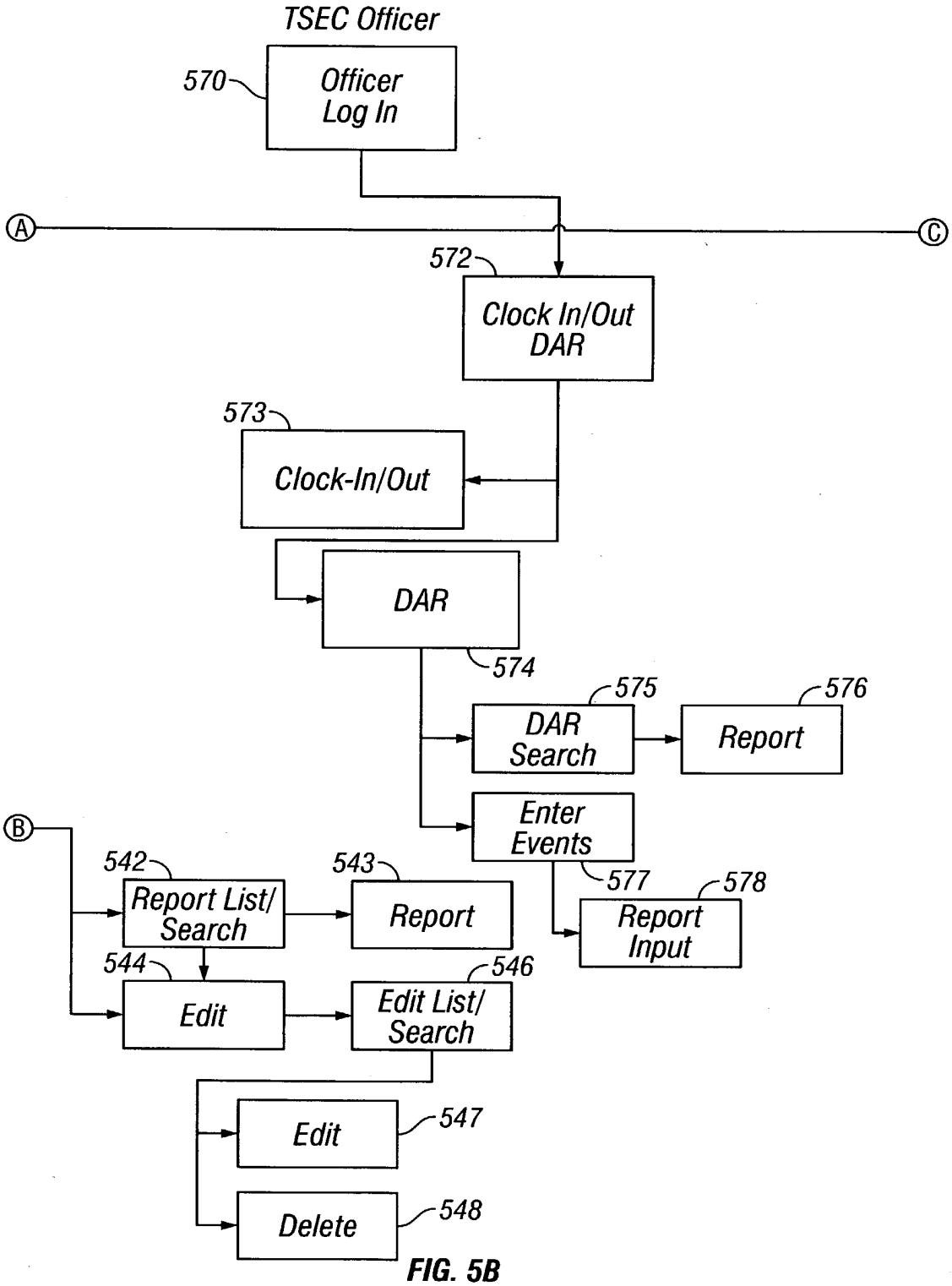


FIG. 5B

OIPE JC136
JAN 09 2003
PATENT & TRADEMARK OFFICE

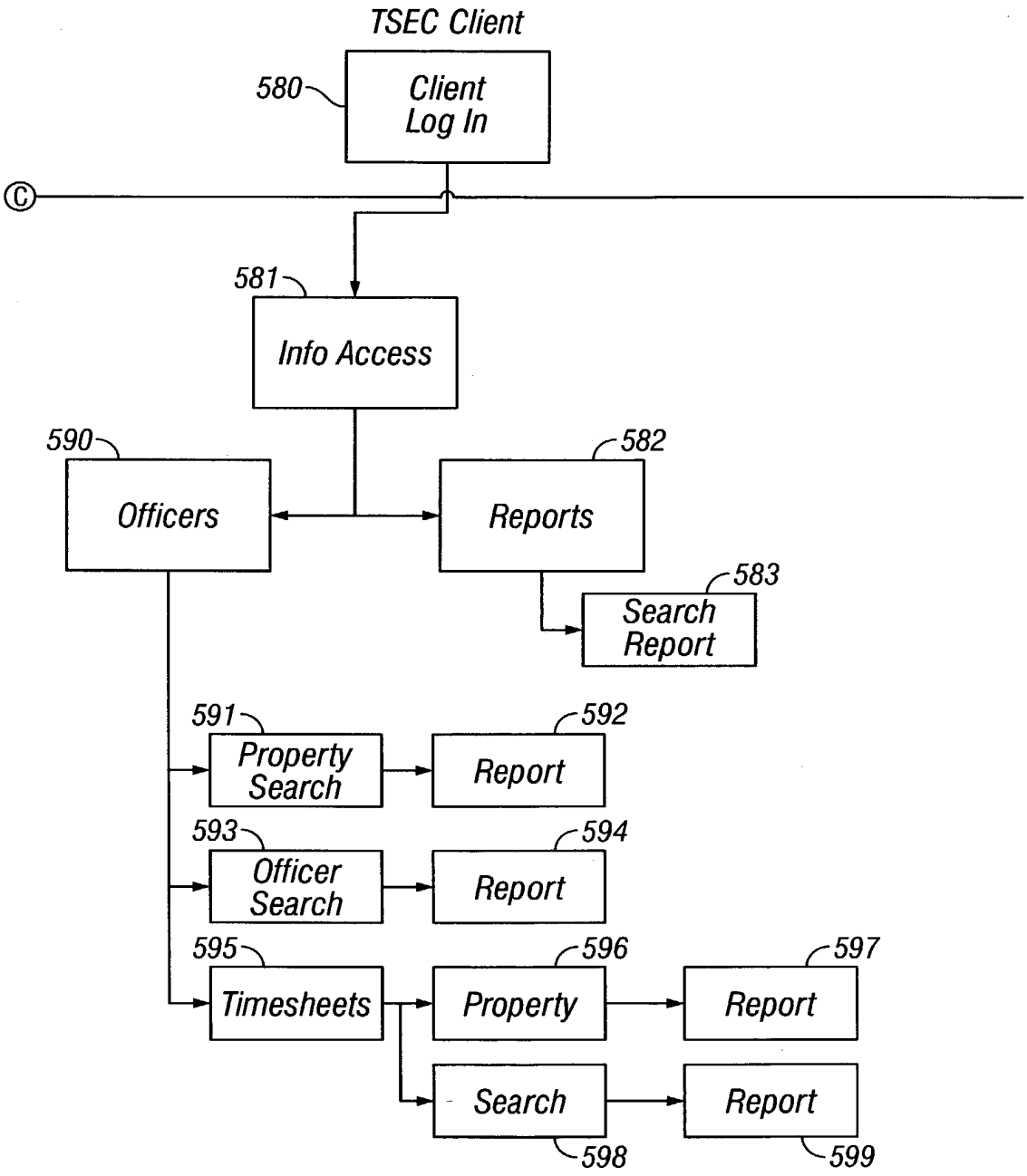


FIG. 5C

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE

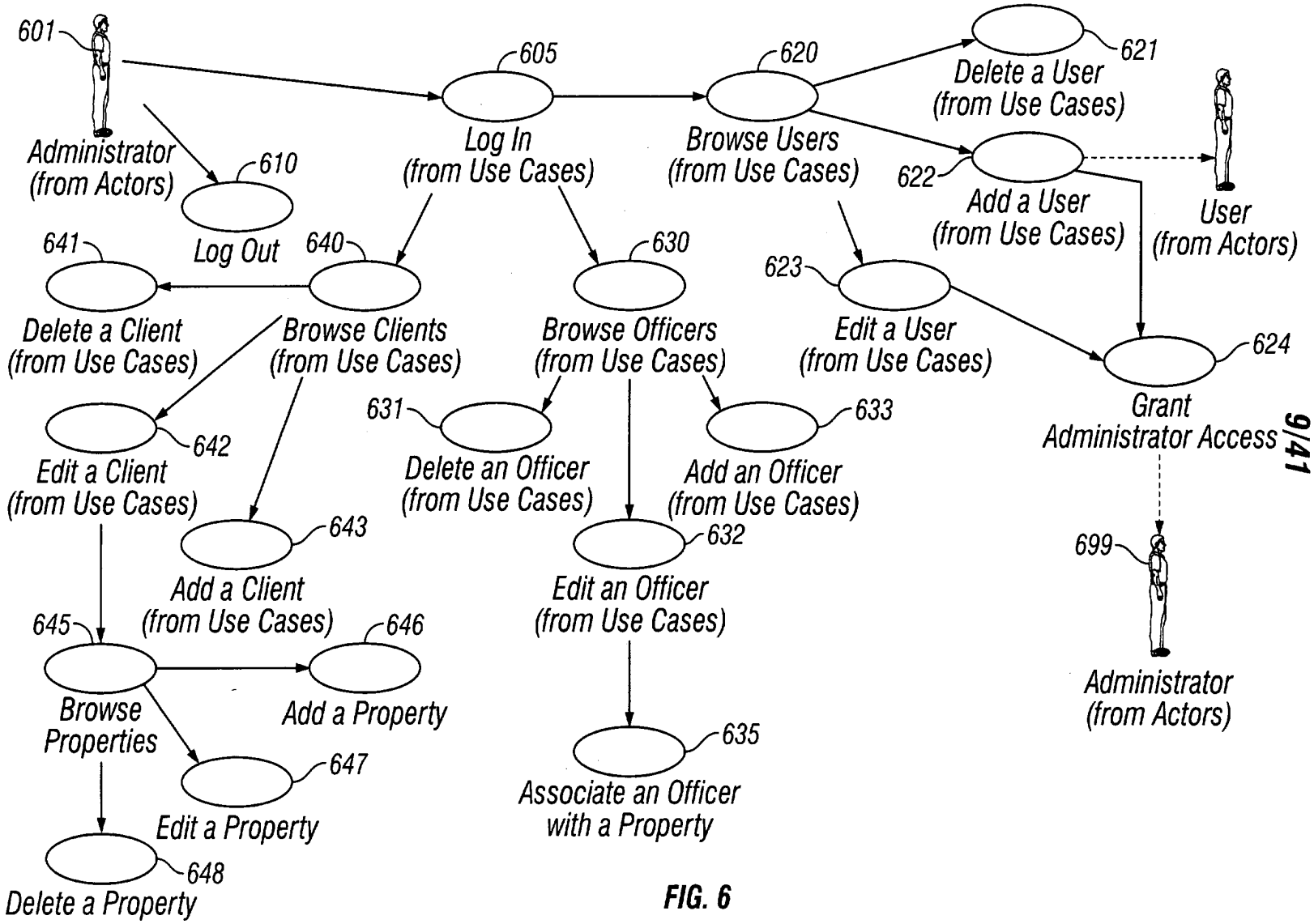


FIG. 6

OIPE JC100
JAN 0 9 2003
PATENT & TRADEMARK OFFICE

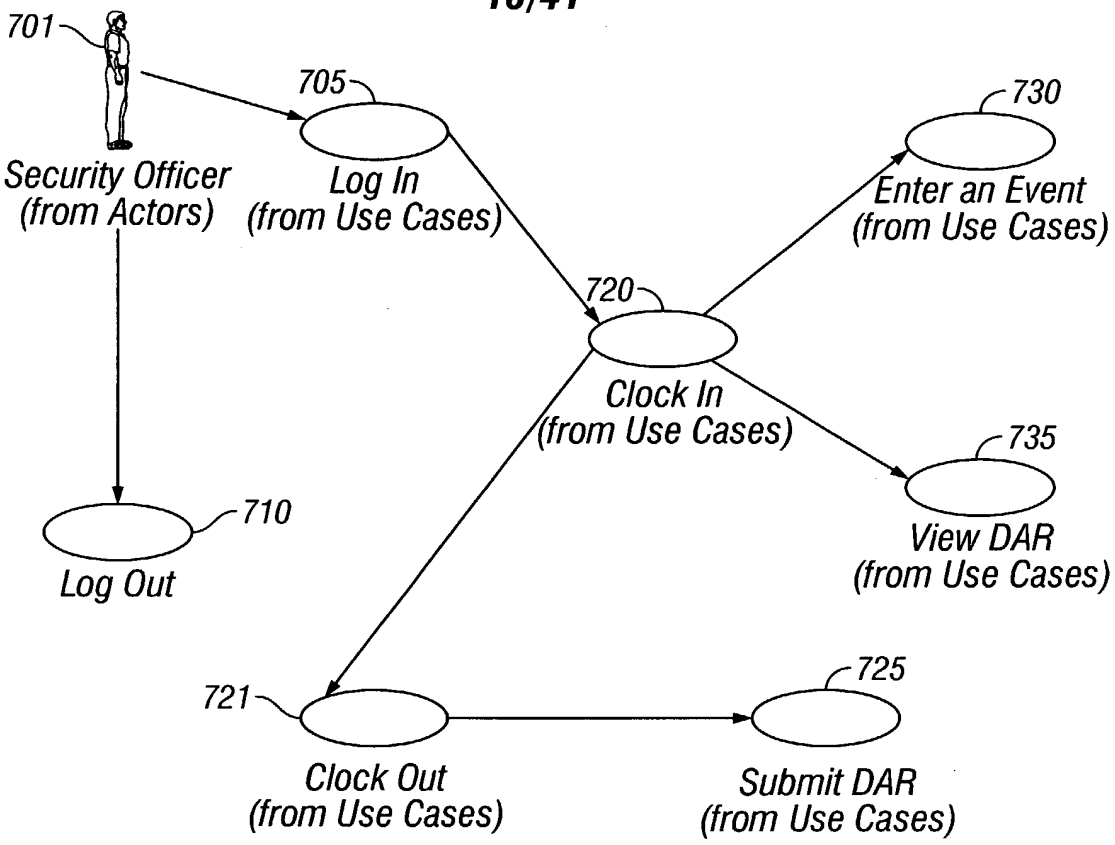


FIG. 7

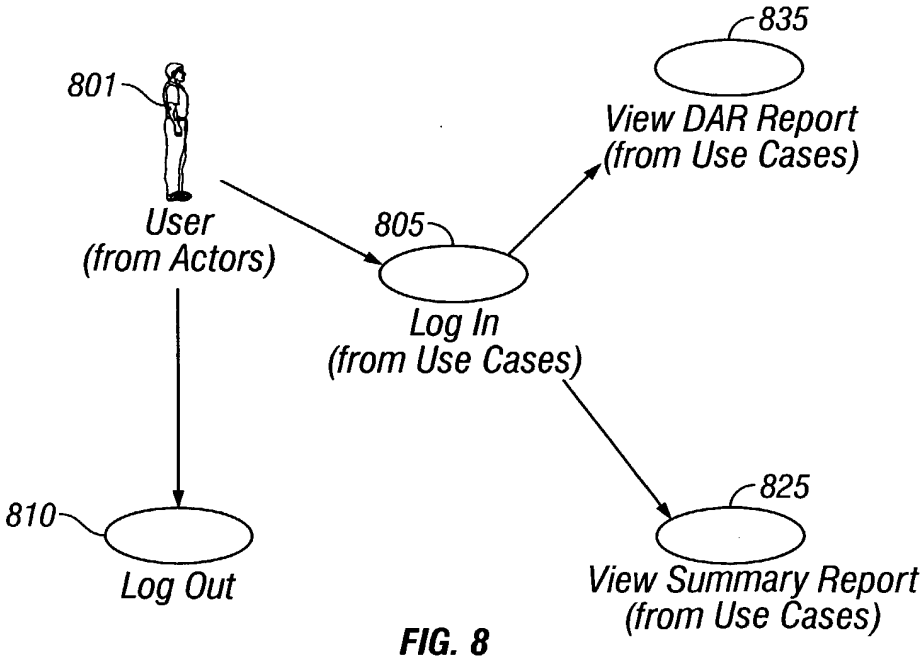
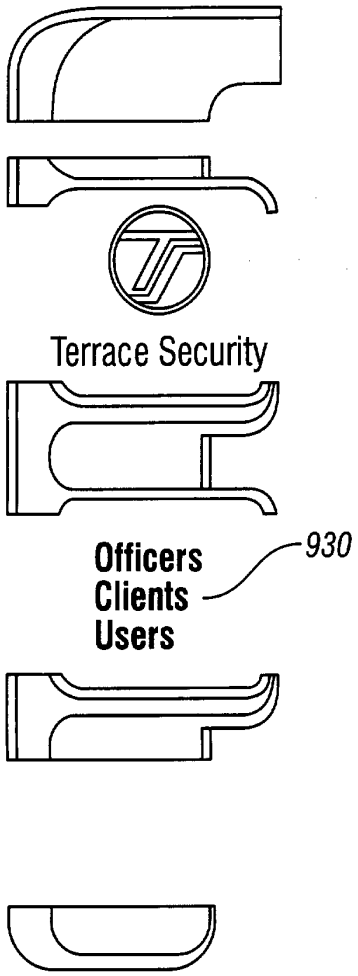


FIG. 8

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE



Terrace Security Corporation
Online Applications Management Console

Please enter your UserID and password to continue:

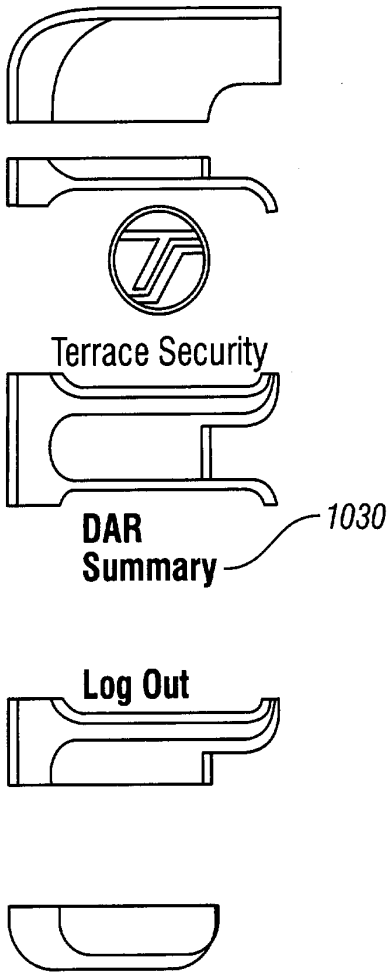
UserID 901

Password 910

Continue 920

FIG. 9

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE



Terrace Security Corporation
Secured Reporting Console

Logged In: Borgman, Steve

Daily Activity Report

Guard --All-- 1010

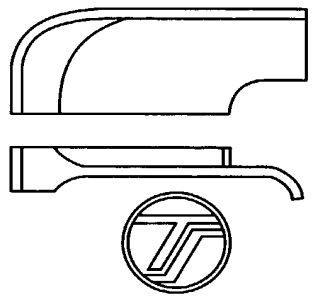
Property --All-- 1020

Date 11/22/2000 1030

Show 1040

FIG. 10

OIPE JC13
JAN 09 2003
PATENT & TRADEMARK OFFICE



Terrace Security Corporation
Secured Reporting Console

Logged In: Borgman, Steve

Daily Activity Report

Shift 1

Guard
Calamari, Manni
Post
Memorial City Mall
Time In
10/12/2000 12:22:12 PM
Time Out
10/12/2000 12:22:26 PM
Shift Code
dg
Radio Number
dfg
Comments
dzfgdzg

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	2906	dfgdfg	
1:00:00 AM	1:00:00 AM	2918	sdf	

Shift 2

Guard
Calamari, Manni
Post
Memorial City Mall
Time In
10/12/2000 5:03:26 PM
Time Out
10/12/2000 5:03:32 PM
Shift Code
123
Radio Number
123
Comments
123

Time In	Time Out	Code	Comments	IR
2:00:00 AM	1:00:00 AM	2927	123	

Shift 3

Guard
Calamari, Manni
Post
Memorial City Mall
Time In
10/12/2000 5:03:51 PM
Time Out
10/12/2000 5:04:54 PM
Shift Code
123
Radio Number
123
Comments
12312312312321

Time In	Time Out	Code	Comments	IR
4:00:00 AM	3:00:00 AM	2907	123123	

FIG. 11A

OIPE JC18
JAN 09 2003
PATENT & TRADEMARK OFFICE

Shift 4

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
10/12/2000 5:05:04 PM	10/12/2000 5:05:08 PM
Shift Code	Radio Number
sfe	sdf
Comments	
asdfasd	

Time In	Time Out	Code	Comments	IR

Shift 5

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/16/2000 8:22:58 PM	11/17/2000 11:38:04 AM
Shift Code	Radio Number
Comments	

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1607		
1:00:00 AM	1:00:00 AM	1601		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		Y
1:00:00 AM	1:00:00 AM	1604		
1:00:00 AM	1:00:00 AM	1605		

Shift 6

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/17/2000 11:38:10 AM	11/17/2000 11:40:56 AM
Shift Code	Radio Number
412	234
Comments	

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1615	qwe	
1:00:00 AM	1:00:00 AM	1600		

Shift 7

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/17/2000 11:41:05 AM	11/20/2000 8:01:52 AM
Shift Code	Radio Number
SDF	asf
Comments	
xsg	

Time In	Time Out	Code	Comments	IR

FIG. 11B

JAN 09 2003
PATENT & TRADEMARK OFFICE

Shift 8

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/20/2000 8:02:02 AM
Time Out: 11/21/2000 3:12:03 PM
Shift Code: tewt
Radio Number: tet
Comments: asretae

Time In	Time Out	Code	Comments	IR
2:03:00 AM	5:00:00 AM	1604	comment	Y

Shift 9

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 3:12:18 PM
Time Out: 11/21/2000 3:17:34 PM
Shift Code: wer
Radio Number: werwer
Comments: erwer

Time In	Time Out	Code	Comments	IR
1:00:00 AM	2:00:00 AM	1610	comments	Y
5:00:00 AM	6:00:00 AM	1607	ar	Y
5:00:00 AM	6:00:00 AM	1607	ar	Y

Shift 10

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 3:56:21 PM
Time Out: 11/21/2000 4:07:48 PM
Shift Code: we
Radio Number: wet
Comments: qr

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1607	comment	Y
8:00:00 AM	9:00:00 AM	1604		Y
1:00:00 AM	1:00:00 AM	1605	comment goes here...	Y
1:00:00 AM	1:00:00 AM	1600		Y
1:00:00 AM	1:00:00 AM	1600		Y

Shift 11

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 9:09:58 PM
Time Out: 11/22/2000 9:20:43 AM
Shift Code: wr3
Radio Number: wer
Comments: wrwaer

Time In	Time Out	Code	Comments	IR

FIG. 11C

OIPE JC100
JAN 09 2003
PATENT & TRADEMARK OFFICE

Shift 12

Guard
Calamari, Manni
Time In
10/12/2000 5:03:38 PM
Shift Code
123
Comments
123123

Post
property 1
Time Out
10/12/2000 5:03:43 PM
Radio Number
123

Time In	Time Out	Code	Comments	IR
7:00:00 AM	6:00:00 AM	2940	12312321	

Shift 13

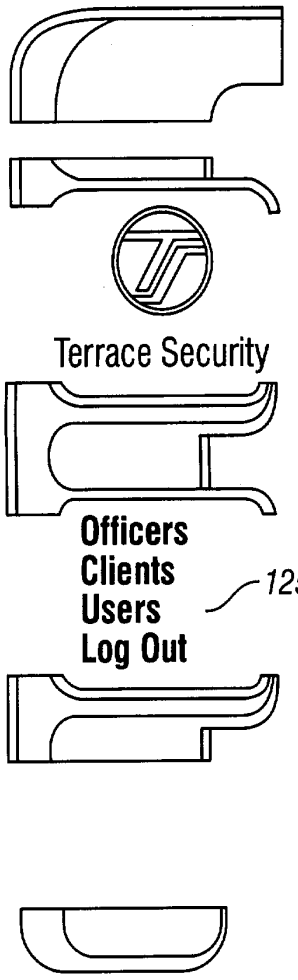
Guard
Calamari, Manni
Time In
11/22/2000 9:21:02 AM
Shift Code
1234
Comments
comment goes here

Post
property 1
Time Out
11/22/2000 9:24:03 AM
Radio Number
12345

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1601	comments for the event go here	Y

FIG. 11D

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE JC1&8



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

Officer Admin

	Last Name	First Name	Badge #	Bio
◉	Calamari	Manni	111	Cobol Teacher
○	Melancon	Robb	555	
○	Officer	New	999	
○	Samson	Freddie	333	editreee
○	Waggoner	Ian	19	Me
○	Whipple	Steve	222	

1210

1220 Edit Selected Officer >>

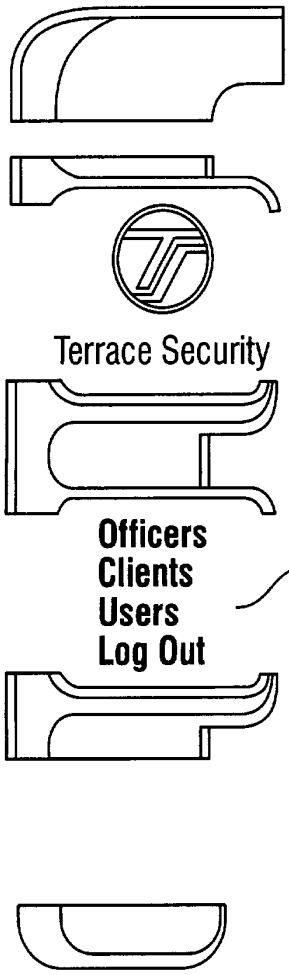
1230 Delete Selected Officer

~OR~

1240 Add New Officer

FIG. 12

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

Client Admin

	Client Name	Contact Name	Phone	Email
⊙	MetroNational	Jeff Jarvis	718-207-4400 x7184	jjarvis@
	Properties: property 1, new property-edited, new property 2, new property 3-edited			
○	General Growth Partners	First Name	555-555-5555	first@first
	Properties: Memorial City Mall, Deerbrook Mall, Property 3			
○	GMH Capital			
	Properties:			

1310

1350

1320 Edit Selected Client >>

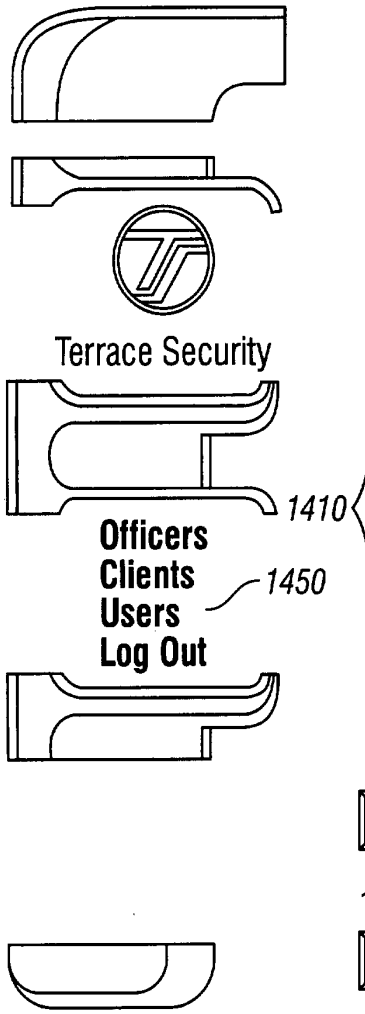
1330 Delete Selected Client

~OR~

1340 Add New Client

FIG. 13

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

User Admin

	Last Name	First Name	User ID	Admin
◉	Borgman	Steve	steve	Yes
○	Hays	Wayne	wayne	Yes
○	Madison	Carmen	carm	Yes
○	Marcis	Doug	doug	Yes
○	Michaels	Bob	bob	Yes
○	Vanderbilt	Arthur	arthur	Yes
○	Waggoner	Ian	ian	Yes

1410 1450 1420 1430

Edit Selected User >>

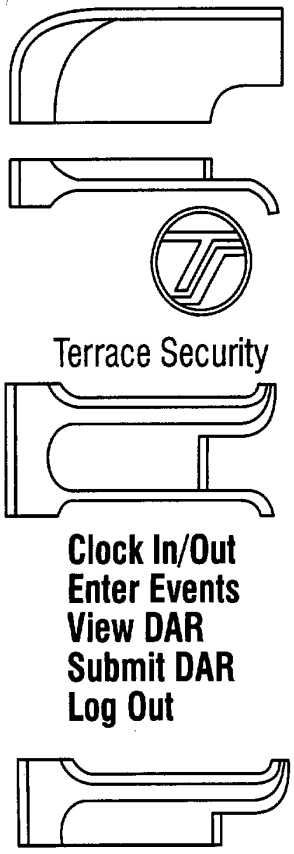
Delete Selected User

~OR~ 1440

Add New User

FIG. 14

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE



Terrace Security Corporation
Officer Console

Logged In: Neely, Bernard

Incident Report

TSC Case #
8

Incident Code/Type
1605 - Aggravated Robbery

Location

HPD Case #

Date/Time Reported
12 / 30 / 2000 12 : 00 ⊙ AM ○ PM

Date/Time Occurred
12 / 30 / 2000 12 : 00 ⊙ AM ○ PM

HFD Unit #

What Hospital

Paramedic's Name

Indentifying Information #1
⊙ SU ○ C ○ W

Last Name

First Name

MI

FIG. 15A

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PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE

Residence Phone | Business Phone | DOB 12 / 30 / 2000

Address | SSN | DL

Employer | Department/Property

Suspect is Minor ○ Yes ⊙ No | Parent/Guardian Notified ○ Yes ⊙ No | By Whom | Name of Notified | Time 12 : 00 ⊙ AM ○ PM

Indentifying Information #2 ⊙ SU ○ C ○ W | Last Name | First Name | MI

Residence Phone | Business Phone | DOB 12 / 30 / 2000

Address | SSN | DL

FIG. 15B

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE

Employer | Department/Property

Suspect is Minor ○ Yes ⊙ No | Parent/Guardian Notified ○ Yes ⊙ No | By Whom | Name of Notified | Time 12 : 00 ⊙ AM ○ PM

Indentifying Information #3 ⊙ SU ○ C ○ W | Last Name | First Name | MI

Residence Phone | Business Phone | DOB 12 / 30 / 2000

Address | SSN | DL

Employer | Department/Property

FIG. 15C

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE
JC16

Suspect is Minor	Parent/Guardian Notified	By Whom	Name of Notified	Time
○ Yes ◉ No	○ Yes ◉ No			12 : 00 ◉ AM ○ PM

Vehicle Info #1	Vehicle Info #2	Vehicle Info #3
◉ SU ○ C ○ W	◉ SU ○ C ○ W	◉ SU ○ C ○ W
Year	Year	Year
Towed ○ Yes ◉ No	Towed ○ Yes ◉ No	Towed ○ Yes ◉ No
Make	Make	Make
Model	Model	Model
Color	Color	Color
License Plate #	License Plate #	License Plate #
VIN	VIN	VIN

FIG. 15D

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE
JC136

NARRATIVE

Write a summary of the incident, answering the questions Who,What,When,Where & Why.

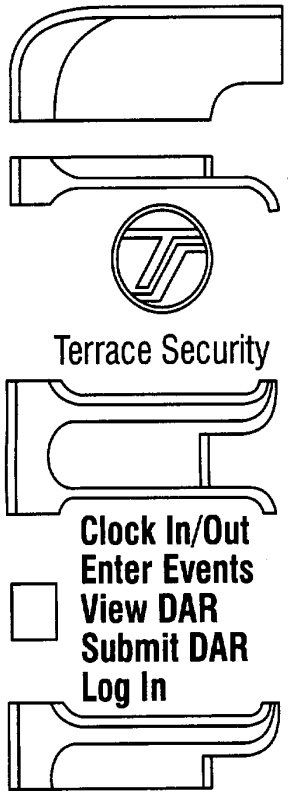
FOLLOW-UP

Date 12 / 30 / 2000 Time 12 : 00 AM PM By Whom

submit

FIG. 15E

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE JC156



Terrace Security Corporation

Officer Console

Incident Investigation Report

TSC Case # [ ]

I. General Information

Date of Incident: [01] / [01] / [2000] Time of Incident: [01] : [01] am [ ] pm [ ]

Day of Week: [Monday]

Date Reported to You: [01] / [01] / [2000] Time Reported to You: [01] : [01] am [ ]

pm [ ] By Whom: [ ]

Property Name & Location: [ ]

Specific Location of Incident: [ ]

(describe all identifying factors of exact place of incident: measurements, directions, etc.)

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FIG. 16A

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE

II. THE COMPLAINTANT - Check one: ☐ Tenant ☐ Visitor ☐ Contractor ☐ Employee:
Complete Sections I,II,VII & IX

Last Name: _____ First Name: _____ ☐ Male ☐ Female

Address: _____ SSN: _____

City: _____ State: _____ Zip: _____ Phone #:( ) _____

Physical Disabilities:

Age: _____ Height: _____ ' _____ " Weight: _____ _____

Pregnant? ☐ Yes ☐ No If yes, how many months 1

Does Complaintant wear glasses? ☐ Yes ☐ No If yes, what kind _____

Place of Employment: _____ Position: _____

Address: _____

City: _____ State: _____ Zip: _____ Phone #:( ) _____

FIG. 16B

PATENT & TRADEMARK OFFICE JAN 09 2003

Driver's Liscense # [ ] State: [ ] Date of Expiration : 01 / 01 / 2000

Vehicle Description: [ ] License Plate # : [ ] State: [ ]

Vehicle Insurance?: ☐ Yes ☐ No Insurance Company: [ ]

Policy # [ ] Policy Holder: [ ]

III. FIRST AID (treatment Rendered to stabalize Complaintant)

☐ Offered ☐ Not Offered - why? [ ]

☐ Offer Declined By whom; why? [ ]

☐ Taken to Hospital Hospital Name? [ ]

Taken by: ☐ Ambulance HFD Unit # [ ] Paramedic's Name [ ]

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FIG. 16C

PATENT & TRADEMARK OFFICE JAN 09 2003

☐ Self ☐ Other, Explain:

Taken at Whose Request? ☐ Complaintant ☐ Other, Explain:

Emergency Contact Notified? ☐ Yes ☐ No ☐ N/A Name of Contact:

IV. CONDITION OF THE COMPLAINANT (For SLIP/FALL INCIDENT Only)

A. BEFORE the Incident

Carrying anything? ☐ Yes ☐ No If yes, what was being carried?

B. AFTER the Incident

Describe any visible injury or damage to clothing

Complainant's description of any injury and where on their body it's located

FIG. 16D

PATENT & TRADEMARK OFFICE JAN 09 2003

Describe Complainant's reaction to the incident

Describe shoes worn by Complainant

Sole materials: ○ Leather ○ Rubber ○ Vinyl ○ Wood ○ Other-describe

Describe heels (height, material, condition):

Overall condition of shoes: ○ Good ○ Average ○ Poor

V. INCIDENT INVOLVING MINORS

Was the minor accompanied by anyone at the time of the Incident? ○ Yes ○ No If yes, who?

Relationship to Minor

FIG. 16E

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE 3600

If unaccompanied, was someone responsible for the minor? ○ Yes ○ No If yes, who?

Relationship to Minor

Where was this person at the time of the incident?

VI. INCIDENT DESCRIPTION

Complainant's detailed description of how the incident occurred (what does the Complainant feel *caused* the incident?). If the Complainant is unable to tell you what happened, reconstruct as much as you can from physical evidence or witnesses-do not assume any facts about the incident.

A. Description of the Incident Site

1. Type of Walkway:

○ Floor ○ Stairway ○ Ramp ○ Street ○ Escalator ○ Parking Lot ○ Other-describe

2. Surface material:

FIG. 16F

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE JC136

○ Carpet ○ Vinyl tile ○ Ceramic tile ○ Terrazo ○ Marble ○ Quarry Tile ○ Rug

○ Grass ○ Concrete ○ Asphalt ○ Gravel ○ Metal ○ Dirt ○ Other-describe

3. Foreign substance present? (Soda, water, ice, snow, etc.) ○ Yes ○ No

What does substance appear to be?

Describe substance: Color

Odor

Amount

Spill pattern

Describe: Texture

FIG. 16G

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE

(oily, gritty, bubbly, etc.) Consistency [ ] (melted, crushed, solid, etc.)

4. Skid/streak marks ○ Yes ○ No Substance on shoes or clothing ○ Yes ○ No

How did substance come to be on the floor?

[ ]

5. Any other object involved? ○ Yes ○ No If yes, describe object/composition

[ ]

Location of object

[ ]

Reason for location of object

[ ]

Anything unusual about object?

[ ]

(broken, unstable, not in usual place, etc.)

B. Unusual Surface Conditions Present? ○ Yes ○ No If yes, describe nature of condition

[ ]

FIG. 16H

PATENT & TRADEMARK OFFICE JAN 09 2003

Dimensions [ ] Debris present? ○ Yes ○ No If yes, describe

[ ]

C. Lighting Conditions

1. ○ Natural ○ Artificial-describe

[ ]

(type of bulb, etc.)

2. Does the complainant feel that lighting was a contributing factor in causing the incident?

○ Yes ○ No If yes, explain

[ ]

D. Weather Conditions

Describe outdoor weather, even if incident was inside

[ ]

(cloudy, sunny, snowing, raining, etc.)

VII. PHOTOGRAPHS

Were photos taken? ○ Yes ○ No How many?

[ ]

FIG. 16I

PATENT & TRADEMARK OFFICE JAN 09 2003 OIPE

By whom? [ ]

Date & Time Taken [ ] Where are photos stored? [ ]

VIII. WITNESSES

Ask the following questions to each person at or near the incident scene. Include all people who might have seen the complainant or the scene shortly before, during or just after the incident.

A.

Name [ ] Address

[ ]

City [ ] State

[ ]

Zip

[ ]

Phone# [ ]

What was this person's involvement with the incident?

[ ]

FIG. 16J

OIPE JC1
JAN 09 2003
PATENT & TRADEMARK OFFICE

10935797.040903

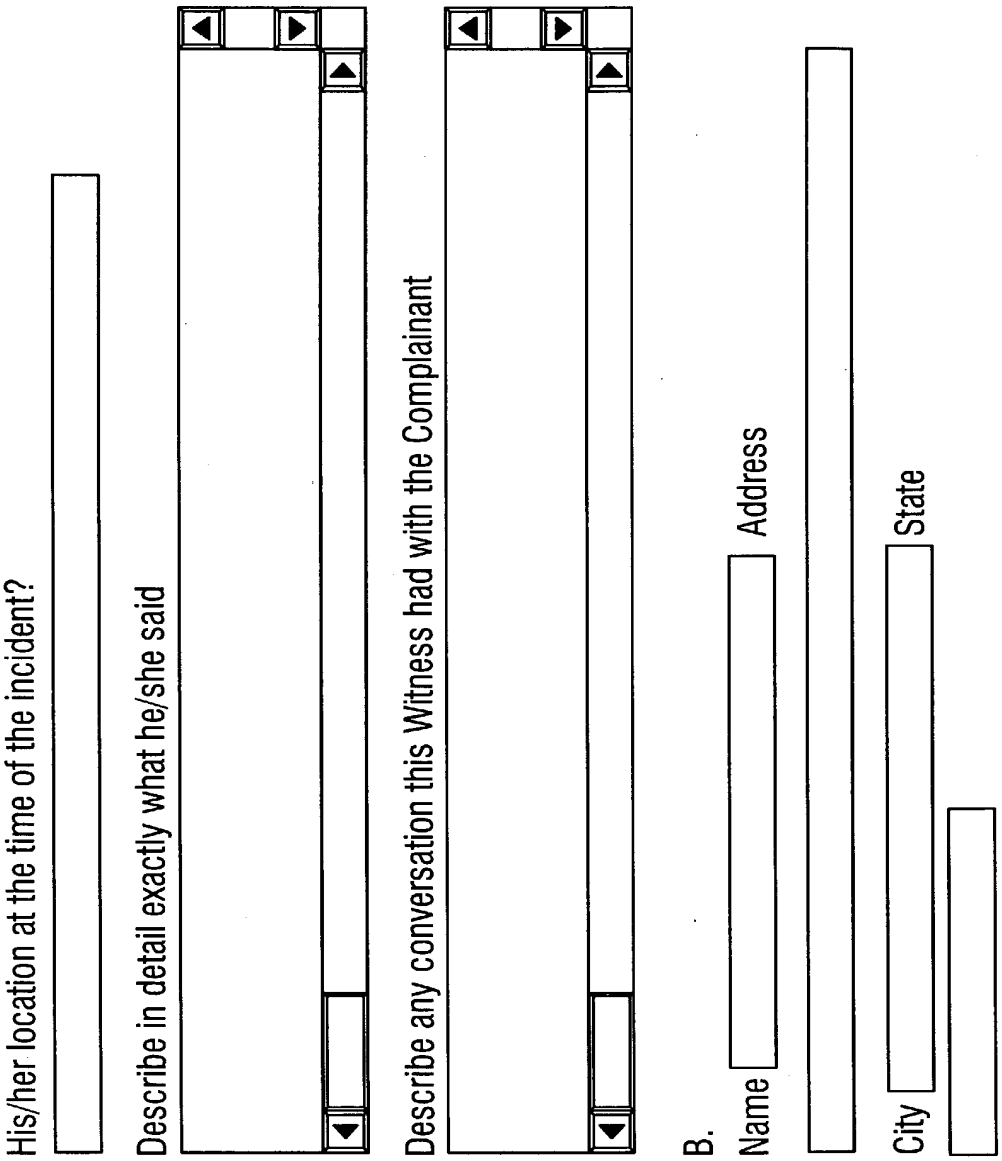

FIG. 16K

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE

Zip

Phone#

What was this person's involvement with the incident?

His/her location at the time of the incident?

Describe in detail exactly what he/she said

Describe any conversation this Witness had with the Complainant

FIG. 16L

OIPE JC15
JAN 09 2003
PATENT & TRADEMARK OFFICE

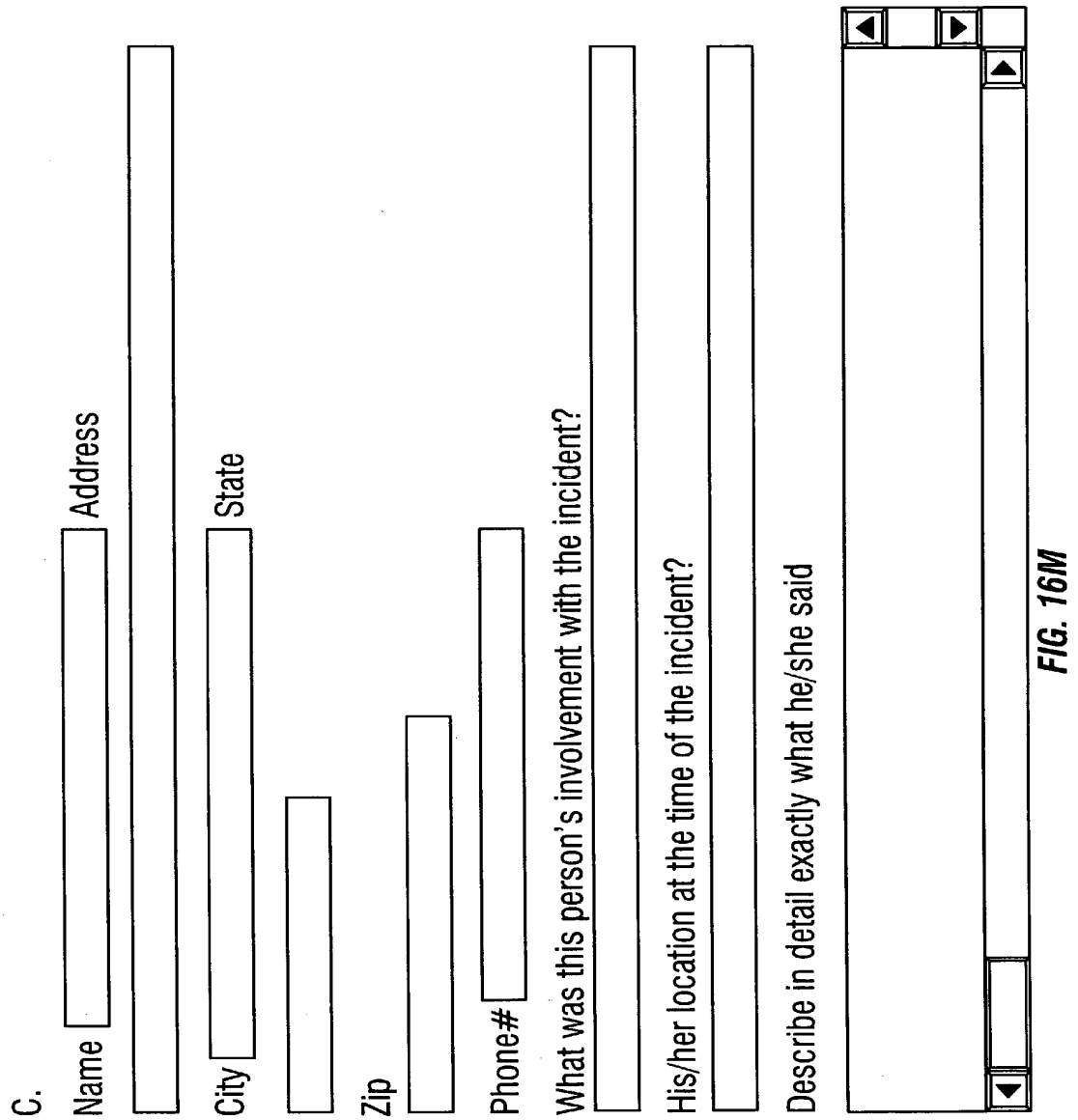

FIG. 16M

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JAN 09 2003
OIPE

Describe any conversation this Witness had with the Complainant

IX. EMPLOYEE INCIDENT

Department

Title

Supervisor

Type of incident: ◯ Injury ◯ Vehicle ◯ Property Damage

Type of injury

FIG. 16N

OIPE
JAN 0 9 2003
PATENT & TRADEMARK OFFICE

FIG. 17

PATENT & TRADEMARK OFFICE
JAN 09 2003
OIPE

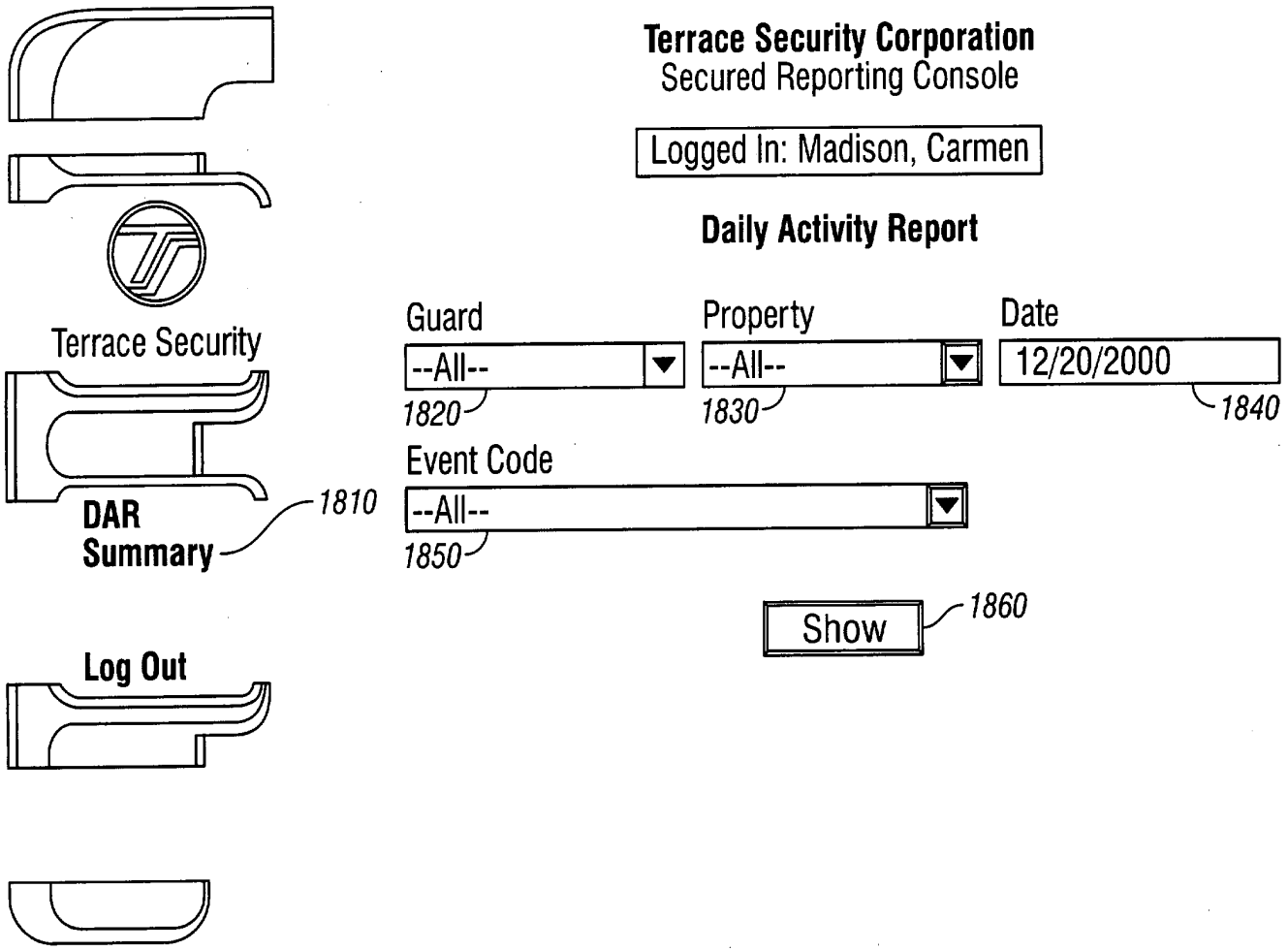

FIG. 18

OIPE JC136
JAN 09 2003
PATENT & TRADEMARK OFFICE

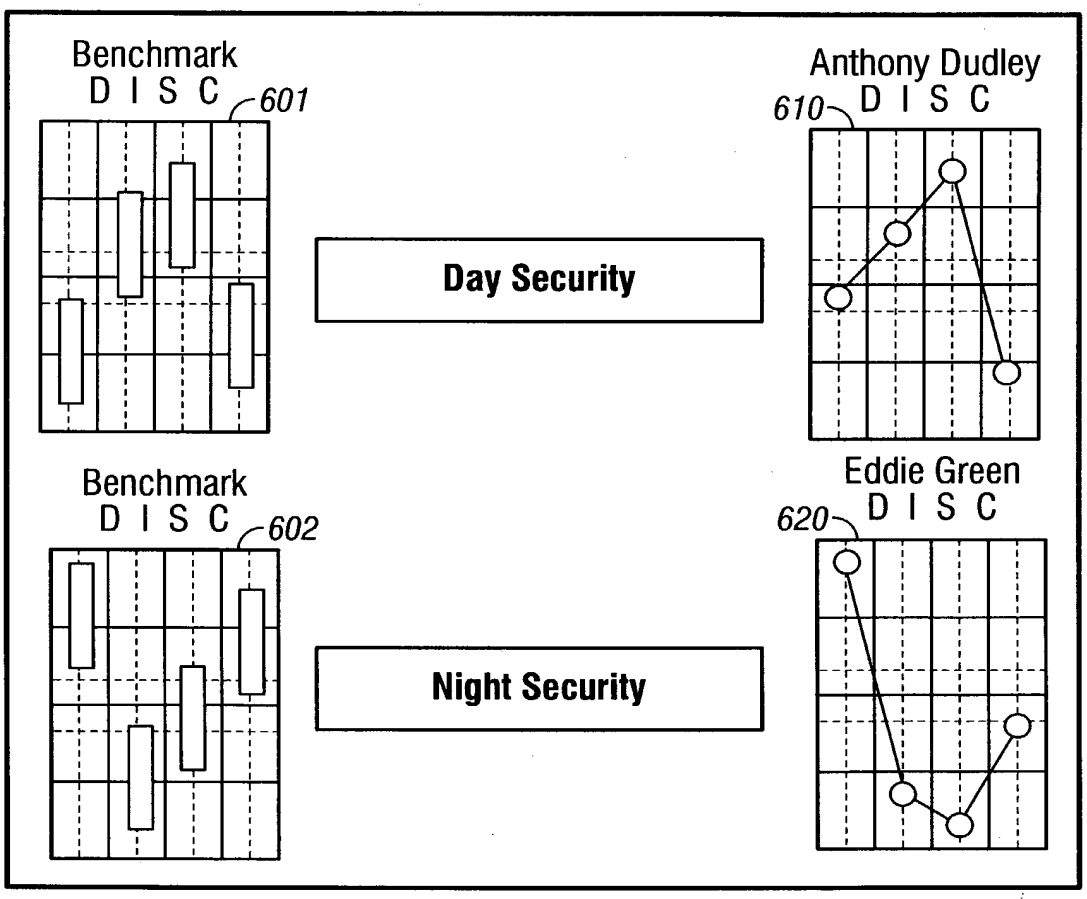

FIG. 19